



## ALL GOODS SOLD BY SUPPLY MY FIRE.COM LTD

### TERMS AND CONDITIONS

All goods sold by Supply My Fire Limited, hereafter called 'the Company', 'We', 'Our' or 'Us', are subject to the following terms and conditions. The acceptance of an order includes acceptance of these Terms and Conditions, which may not be altered other than in writing.

### TITLE

Goods sold by the Company shall remain our absolute property until full payment is received of all amounts invoiced by us to you in the circumstances defined in these conditions. We shall be entitled, immediately after giving notice of our intentions, to enter the premises of the Customer and repossess any goods or products to which We have title thereunder.

### RISK

Goods are to be examined by the Customer on arrival and, after effective delivery to you, We accept no responsibility for damage caused by careless handling, storage or through incorrect fitting.

### TIME LIMITS

Any time or date quoted by us for delivery or collection of all or any of the goods is an estimate only and we shall not be liable for any failure to meet any such estimate nor for any losses, whether financial or otherwise, resulting directly or indirectly therefrom. Time is not, and shall not be, of the essence in relation to this condition.

### DAMAGE

The Company must be informed in writing of any damage or shortages that may have been incurred in transit within three days of receipt of goods, otherwise, no claims can be accepted.

### GOODS RETURNS

No goods can be accepted for return without the Company's prior written agreement. We reserve the right to charge for any handling and administration costs.

### CANCELLATION

Cancellation will only be accepted if the request is received in writing within 48 hours of the date of the order. In case of cancellation We reserve the right to claim compensation for delivery and any other expenses incurred.

### LATE DELIVERY

Late delivery, howsoever caused, will not be considered grounds for cancellation or compensation.

### WASTE

Please not we do not remove any waste.

### NATURAL PRODUCTS

Natural products, such as marble and limestone, are inherently unsound, varying from slight veining to open venting. All are sold subject to their natural defects, stopped and filled as necessary and customary. Tiles are subject to natural crazing.

### INSTALLATION

We do not do installation work of any sort and no payment of any kind can be accepted by us for any installation work. All payments for installation work must be made direct to the installing company/individual.

Although the Company, or its representatives, may make recommendations for fitting methods, We cannot accept any responsibility for same, having no control over site or labour conditions.

### WOOD BURNING STOVES, GAS FIRE AND FIREPLACE INSTALLATIONS

This will be considered an add service which may be chargeable. We are not acting in conjunction with or as an Agent on behalf of the Installer.

No contract for installation work may exist with Supply My Fire. Com Ltd

All installation work must be to current safety regulations and the installer must be Gas Safe Registered or HETAS Registered.

At your request we will suggest a Gas Safe installer/HETAS engineer and/or fireplace fitter/fitting company, if required.

We are happy to liaise with any recommended installer and will suggest a time/date for installation to be carried out. This will be considered a free value-added service and We are not acting in conjunction with or as agent for or on behalf of the installer.

No contract for installation work may exist with [supplymyfire.com](http://supplymyfire.com)

The Company and the installer are separate legal entities. There is no legal contractual or agency relationship between us and any installer whom we may recommend and we cannot be held liable for any such works or for any problems arising from such works. To suggest liability because of recommendation will not be allowed or accepted.

### FORCE MAJEURE

The Company shall have no liability whatsoever for any failure to perform, or for any delay in the performance of any of its obligations under the contract arising wholly or in part due to an event beyond its direct control.

### PAYMENTS

Payment for goods should be made to us at the point of the order, unless otherwise agreed. Any balances must be paid prior to delivery.



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